

Login Guide

1. How to Login?

You will receive an email with your username and password.

Step 1: To retrieve the email, you will have to click "**Approve Sender & Release**" email in the spam filter.

Trend Micro Hosted Email Security quarantined spam 03/04/2019 09:00:00 for yourname001@suss.edu.sg



yourname 001@suss.edu.sg

Yesterday, 9:08 AM

yourname



Reply all | v

Trend Micro™ Hosted Email Security actively protects your mailbox by quarantining spam and other unwanted email. Use this digest to manage quarantined messages and approve sender addresses.

Important: Do NOT forward this message. Recipients of this message will be able to manage your quarantined messages and approve senders. For more information about this digest, contact your mail administrator.

Other Ways to Manage Quarantined Messages

The following summary displays a maximum of 100 of the most recent quarantined spam messages, if you need to manage your all quarantined messages, please log on the End-User Quarantine console at:

<https://euq.hes.trendmicro.com>

Summary

Your email address: yourname001@suss.edu.sg

Digest date: 03/04/2019 09:00:00

New found messages in quarantine: 1 of 1

Quarantine Digest

Quarantined	Sender	Subject	Manage Messages	
03/01/2019 10:28:04	bounce+7ac70d.915-yourname@suss.edu.sg@mg.sussprobono.com	Your Account Has been Created	Release	Approve Sender & Release

Click Here



Step 2: Check your Inbox for the email.

[SPAM]Your Account Has been Created



no-reply@sussprobono.com@mg.sussprobono.com <no-reply@sussprobono.com@mg.sussprobono.com> on behalf of no-reply@sussprobono.com <no-reply@sussprobono.com> 4/3/2019 11:31 AM

To: # your name



Hello,

The following account registered under your email address.
You can now log in using these identity and credential:

Email/Username: your name 001@suss.edu.sg/xxxxxxxx

Password: xxxxxxxxxxx

Login URL: <https://sussprobono.com/>

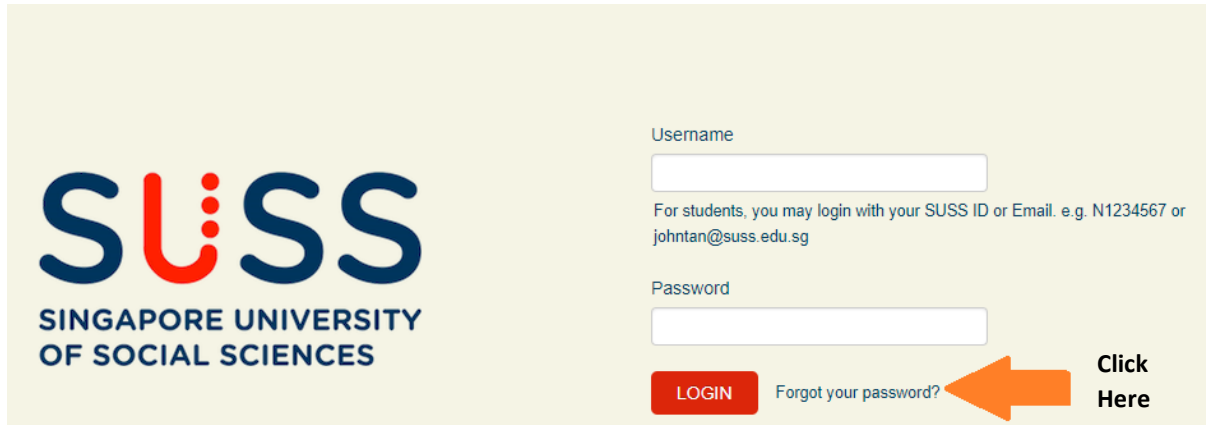
Thank You

2. How to Reset Password?

Step 1: Click “Forgot your password?” and key in your SUSS email address.

Step 2: Check your inbox for a password reset email.

Step 3: Click on the URL provided in the email and enter a new password.



The image shows the login page for SUSS (Singapore University of Social Sciences). On the left is the SUSS logo, which consists of the letters 'SUSS' in a stylized font where the 'U' is red and the 'S's are blue, with the full name 'SINGAPORE UNIVERSITY OF SOCIAL SCIENCES' below it. On the right is a login form with two input fields: 'Username' and 'Password'. Below the 'Password' field is a red 'LOGIN' button and a link that says 'Forgot your password?'. An orange arrow points from the text 'Click Here' on the right towards the 'Forgot your password?' link.

SUSS
SINGAPORE UNIVERSITY
OF SOCIAL SCIENCES

Username

For students, you may login with your SUSS ID or Email. e.g. N1234567 or johntan@suss.edu.sg

Password

LOGIN [Forgot your password?](#) **Click Here**